



Club FAQ's

Does it cost anything to become a member?

No. Membership is free.

What is my commitment?

Based on your club choice, purchase all bottles of wine (to take home) in a single transaction at least once per quarter during the fulfillment month.

How many clubs/options do you have?

9 Clubs: Select 12, Select 6, Select 3, Dry Combo 3, Sweet Combo 3, Dry Red 3, Sweet Red 3, Dry White 3, Sweet White 3.

What are the club perks?

Wine club members enjoy 15% off bottles of wine and dining for yourself and one guest at all Enoch's Stomp locations. Club offerings also include occasional barrel tasting previews, first access to new releases along with complimentary pick-up parties for you and one guest. Sample a 3oz pour with your guest when visiting the winery during regular business days. (Complimentary pours not applicable on club party days).

When do I need to purchase my wine?

There are 4 "pick-up months" per year: **February, May, August, November**. We have pick-up parties at the beginning of these 4 months at the Harleton Winery. Once each pick-up month ends, all unfulfilled members automatically convert to shipping and an order is automatically created based on your club type and emailed to you for review.

Can I pick my own wines?

Yes, if you purchase online, at the pick-up party, or in person during the current pick-up month through your club account. You may also make your quarterly fulfillments at our Enoch's Wine Cellar locations located in Jefferson and Tyler. When ordering, be sure to notify your associate that you wish to make a quarterly fulfillment.

Will you ship my wine?

Yes. However, you will have the pick-up month to come get your wine first! *All members automatically become shipping members on the first day of the month following the fulfillment month.* (May pick up month = June shipping month).

On the 1st, email notices are sent detailing selections to be shipped. In the event you would like to edit your wines, a designated window of time will be noted.

Please do not order or come to pick up wine at any location after the cutoff, or you will have 2 orders. Tasting room staff does not have access to your order once you convert to shipping and they are unable to cancel or edit those orders.

Can I order wine anytime?

Absolutely! You can purchase additional wine online via your private account to be shipped or picked up, or at the winery anytime we are open. We can also ship wine for you to a friend as a special gift. (Texas and Louisiana only).

Can I purchase a gift membership for a friend?

Yes! You can create a gift membership for that special someone.

What do you do with my personal information?

Your personal information is just that...personal. We do not share your information. Your credit card information is not kept at the winery but is securely encrypted on our winery specific software and only readable by the merchant processor at the time of sale either online or through our wine club point of sale.

How do I access my account?

From the main menu at www.enochsstomp.com, select "Shop Now". You will see a "Sign In" link towards the upper right of the webstore page. Be sure to use the email address you gave us when signing up. If this is your first time accessing your online account, establish a password by selecting "forgot password". *Please note you may need to enable a pop-up for this process to function properly.* All Members have an account. Please do not create a new account. Once logged in, you will see your account page. At this point, you can navigate freely around the webstore by selecting "Shop Now" again.

How do I use my account to order wine, RSVP for a party, or find my scheduled fulfillment order so I can change my wines before the deadline?

From the main menu at www.enochsstomp.com, select "Shop Now". You will see a "Sign In" link towards the upper right of the webstore page.

Once logged in, you will see your personal information at the top. If you want to change your pending shipment, see "pending releases" towards the middle of the page in a box. Your previous club orders are also visible near the bottom in PDF format for your reference.

How can I get reminders?

We will not overwhelm your inbox; however, we do send important correspondence including party invites and shipment notices by email. Please add wineclub@enochsstomp.com to your address book. If you are worried that you still are not getting emails, please double-check your spam as well as verifying with us that we have your correct address on file. We also have a private Facebook Group titled "Enoch's Select Wine Club". This is for members only and is a great source to ensure you have not missed any important club information.

Can I suspend my membership?

Yes, because life happens. We can occasionally suspend your membership 1 quarter (3 months) due to traveling, financial reasons, or just because you currently have too much wine.

Please contact the club manager to suspend your membership.

How can I cancel my membership?

You can cancel your membership in writing by emailing the wine club manager at wineclub@enochsstomp.com. Please request cancellation prior to the start of a new quarter.

We kindly request a minimum 2 quarter commitment. (2 fulfillments).

How do I get assistance?

For wine club assistance, contact our club Manager at 903-918-4190 or wineclub@enochsstomp.com.